



Transport Training Centre and IAL jointly providing sound Transport & Logistics industry related training

focused on skilling staff to the high standards that are recognised nationally;
and to develop a competitive T&L industry in Australia which...

- is recognised for its contribution to the Australian economy;
- has a world-wide reputation for reliability, service, innovation and competitiveness;
- is respected as a dynamic and sustainable industry with attractive career options;
- has the leadership in place to address issues of mutual concern for a diverse industry.

T&L responsibilities are spread across the organisation

WHO...

targeted to Supervisors
in the **CHAIN** of responsibility

You may already have gained Certificate III in Transport and Logistics discipline and/or

- understand the importance of skills required to match the responsibilities;
- understand the importance of training and learning to refine skills;
- want to fast track into Certificate IV level;
- are already a Supervisor without the next qualifications;
- want to meaningfully build on existing Supervisory skills;
- want to build a sound career pathway.

WHAT...

**Certificate IV in the transport & logistics area
has direct pathways into the Diploma of Logistics or Supply Chain
Management**

- an intense program over 20 weeks (evenings only)
- assessments are workplace based
- delivered by industry experienced personnel

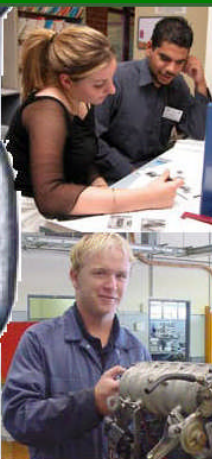
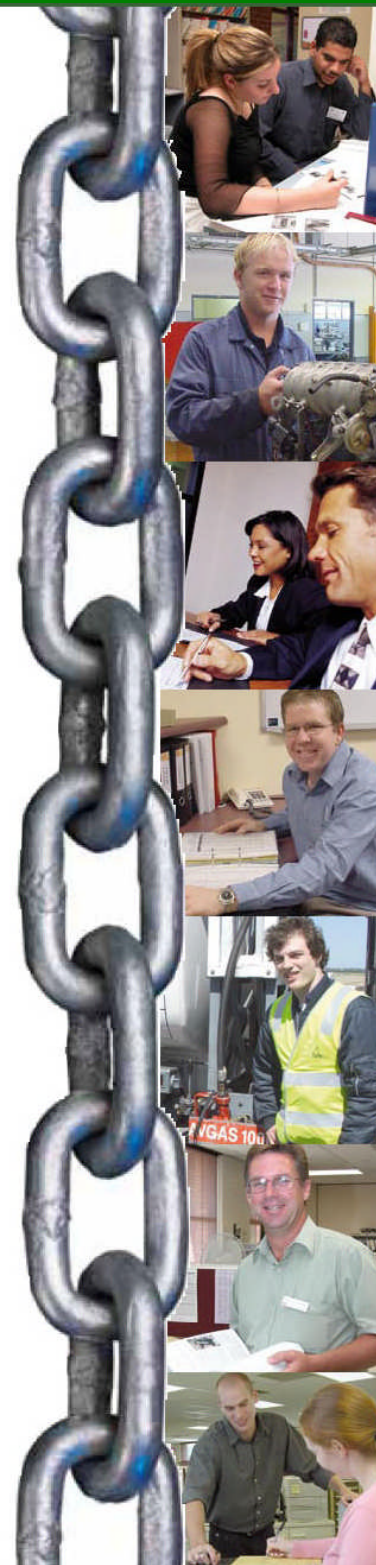
WHERE...

Training at the **Institute of Applied Logistics (IAL)**
67 Regency Rd, Croydon Park

INFORMATION SESSION: Tuesday 3 February 2009

- Course Commences Tuesday 10 February 2009 at IAL
- Course Enquiries: Ron Horne phone 8243 4400

horner@ttc.com.au





The Transport / Logistics / Supply Chain industry is one of the fastest growing industry groups most affected by rapid demands on achievement of 'best business practices'.

To attract and retain quality staff demanded by the industry, matched with providing appropriate pathways and career challenges, a unique training opportunity is being offered right NOW.

Certificate IV in Transport & Logistics

Accredited course content

- Quality Customer Service Strategies
- Effective Workplace Relationships
- Operations Planning
- Innovation and Change in the Workplace
- Workplace Information Systems
- Personal and Work Priorities
- Occupational Health & Safety
- Lean Logistics & Practices

WHY

Employers benefit

- staff who are focused on their responsibilities
- staff with clear and effective communication skills
- staff who are innovative
- staff who bring a fresh approach to improved business practices, processes and procedures
- staff who understand workplace documentation, legal liabilities and best practice targets

WHY

Employees benefit

- integrate learning into the workplace
- appropriate communication at all levels
- understand and update current work practices
- gain valuable capability skills
- be a champion towards compliance responsibilities and workplace service provision

Transport Training Centre and IAL are jointly committed to **QUALITY TRAINING** to the Supply Chain, Logistics and Transport Industry across South Australia... where everyone has a responsibility role.

